

Private Panellist Guide

Requesting vouchers

Hello

Thank you for your participation in our studies as a receiving and posting panellist.

This guide explains step by step how to exchange your reward points for vouchers.

We recommend that you download this PDF to your desktop for easy access.

General information

- As soon as you have accumulated **2500 points**, you can get a **£25 voucher**.

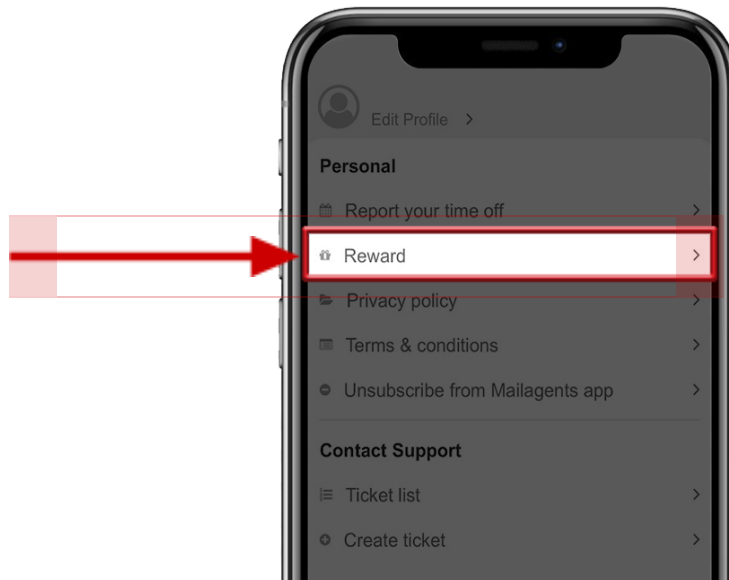


Vouchers can **only** be redeemed when you reach a minimum of **2500 points**.

- The £25 voucher can be split between retail partners. For example, **£10 for Amazon** and **£15 for Starbucks**.
- If the voucher **cannot be redeemed automatically via the app**, please send an email to 'support@mailagents.uk' with your voucher request.
- There are three ways to receive your voucher codes:
 1. **By email**, as an e-gift card that can be redeemed online. This may take a few hours to generate.
 2. **By post - this is dependent on the chosen retail partner.**
 3. **By email**, as a document you can print and bring to a retail partner.
- In addition, feel free to watch our video on this topic. Simply click on the following link: '[Rewards](#)'

How can you request a voucher?

1. To request a voucher, click on '**Reward**' in the menu of the Mailagents app.



* Please note that this is an example and variations are possible.

2. If you have at least 2500 points, you will see a button saying "**Redeem Voucher**". Click on it, then click "Yes". You will receive a **voucher code** and a **link** by email.




* Please note that this is an example and variations are possible.

3. To redeem your points, click on the link in the email:
<https://spectosgbp.cadool.com/>

Redeem GiftCard in 4 steps

- 1 Enter GiftCard code
- 2 Choose your reward
- 3 Enter delivery address
- 4 Receive your reward by post or E-Mail


☐ I am human 


Redeemed codes: none Valid to: - Amount: -
Your credit: 0.00 £

4. Enter your voucher code and click 'Check':

Redeem GiftCard in 4 steps

- 1 Enter GiftCard code
- 2 Choose your reward
- 3 Enter delivery address
- 4 Receive your reward by post or E-Mail




☐ I am human 

Redeemed codes: none Valid to: - Amount: -
Your credit: 0.00 £

5. Make sure to check the Captcha box “I am human”.


Redeem GiftCard in 4 steps

- Enter GiftCard code
- Choose your reward
- Enter delivery address
- Receive your reward by post or E-Mail

☐ I am human
 

Redeemed codes:	Valid to:	Amount:
none	-	-
Your credit:		0.00 £

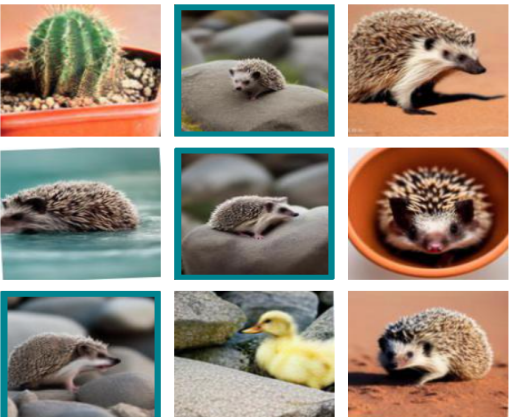
Example:

☐ I am human
 

Redeemed codes:	Valid to:	Amount:
none	-	-
Your credit:		0.00 £

Please click each image containing a hedgehog on rocks

If there are None, click Skip



6. Check that the correct amount is loaded and then click '**Proceed to shop**':

Redeem GiftCard in 4 steps

- Enter GiftCard code
- Choose your reward
- Enter delivery address
- Receive your reward by post or E-Mail

Redeemed codes:	Valid to:	Amount:
zs4*****g3x6	31-Dec-2025	25.00 £
Your credit:		25.00 £

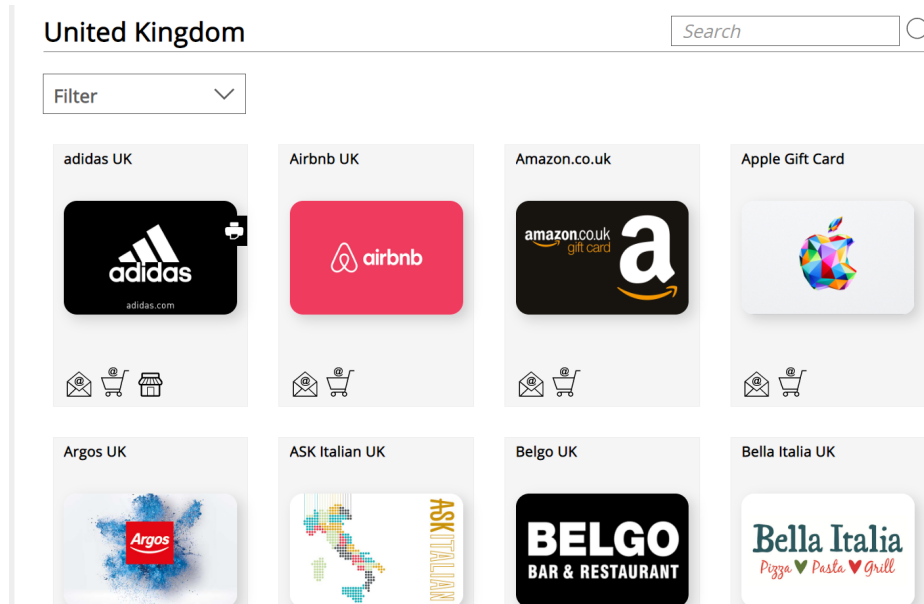
7. You will then be asked to select your country:

Country selection

Are you looking for a specific voucher in your country or do you want to know in which countries a voucher will be accepted? All countries with the matching products are listed below.

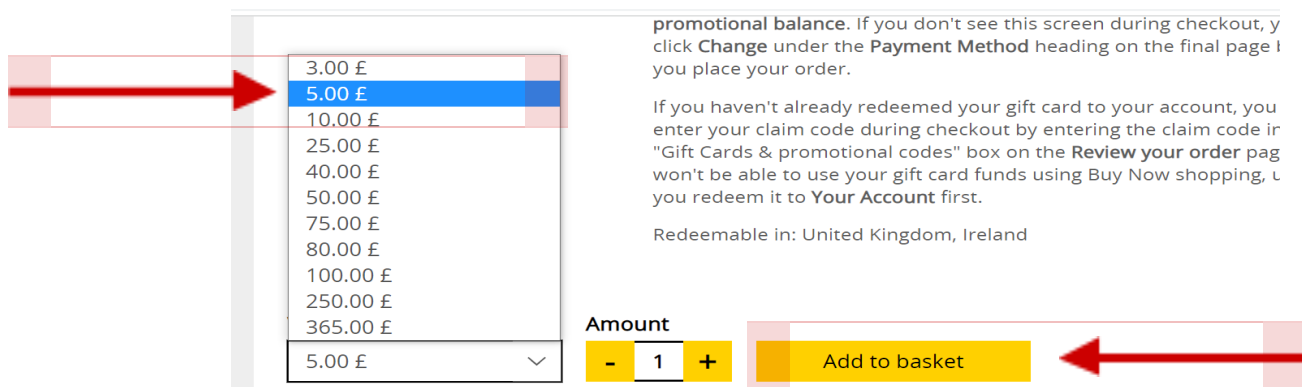
Austria	Belgium	Bulgaria
Croatia	Cyprus	Czech Republic
Denmark	Estonia	Finland
France	Germany	Greece
Hungary	Iceland	Ireland
Italy	Latvia	Liechtenstein

8. Next you will see a list of retail partners available and you can select the one you want:



Please note that some vouchers can **only be delivered by post**. This depends on the retail partner you choose.

9. Scroll down to the value of the card, select the amount you want loaded for the chosen store and then click '**Add to basket**':



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More Information about Amazon.co.uk:

Welcome to Amazon.co.uk!

Amazon is guided by four principles: customer obsession rather than competitor focus, passion for inventing, commitment to operational excellence, and long-term thinking. Customer reviews, 1-Click shopping, personal recommendations, Prime, Fulfillment by Amazon, AWS, Kindle Direct Publishing, Kindle, Fire tablets, Fire TV, Spectro, Email support@mailagents.uk · Web www.mailagents.uk

10. Fill in your contact details and then click '**Continue**':

Please first enter the delivery address here.


Required field *

Salutation *	Please select ▼
First name	<input type="text"/>
Last name *	<input type="text"/>
E-mail *	<input type="text"/>
E-mail retype *	<input type="text"/>


11. Please check all order details are correct and agree to the terms and conditions as appropriate. After this, click '**Buy**':

Check order

Please check your details and confirm the purchase you have made by redeeming your gift card.
Your order will be combined in one delivery.

Your delivery		Shipping method	Quantity	Price	Total
	amazon.co.uk 5 GBP	by e-mail	- 1 +	5.00 £	5.00 £

Addresses

Delivery address 

Mrs
Harriet Ebengho
United Kingdom
harriet.ebengho@spectos.com

Payment

Payment method

Your order has been paid
in full from your credit

Shopping cart total	5.00 £
VAT included	0.00 £
Invoice amount	0.00 £



Complete order
Maximum order value: 500.00 £

Preclusion of right of revocation for gift cards and other digital content

☒ When ordering gift cards and other digital content, you expressly agree that execution of the contract will begin before the cancellation period expires. You lose your right to cancel when execution of the contract begins.


☒ By placing your order, you accept the current **terms and conditions of cadooz GmbH**.

☐ I agree that cadooz GmbH may use my name and e-mail address to inform me by e-mail in future about other interesting voucher and gift certificate offers. I can withdraw my voluntary consent at any time by sending an e-mail to angeboteabmeldung@cadooz.de or by clicking on the unsubscribe link in the relevant newsletter.

12. Once your order is complete, you will receive your **order confirmation**:

Confirmation

 **Your order is complete**

Thank you for your order. We will send you your reward(s) shortly.

Please check your e-mail inbox for your order confirmation with the order number **XXX-XXX-XXX-XXX**

You can view the status of your order at any time at **www.cadooz.com/Bestellstatus**. To log in, simply enter your order number and surname.

Any questions, suggestions, or requests? If so, please contact www.cadooz.com/en/service.

Since you have ordered at least one online gift card, we will send you an e-mail containing the relevant gift card codes. Please note that some spam filters may treat this e-mail as spam.

Best wishes,
Your cadooz customer service team



You will receive your order confirmation by email.
In special cases this can take up to an hour.

Thank you for helping to improve the service Royal Mail provides to homes and communities!