

Business Panellist Guide

How to handle RFID tags

Hello

Thank you for your participation in our studies as a receiving and posting panellist.

This guide explains step by step how to handle RFID tags.

We recommend that you download this PDF to your desktop for easy access.

General information

- Only semi-active RFID tags are used for the Royal Mail study.
- Please remember to **never** disclose to Royal Mail employees that you are participating in the study.
- In addition, feel free to watch our video on this topic.
Simply click on the following link: ['How to handle RFID tags'](#)

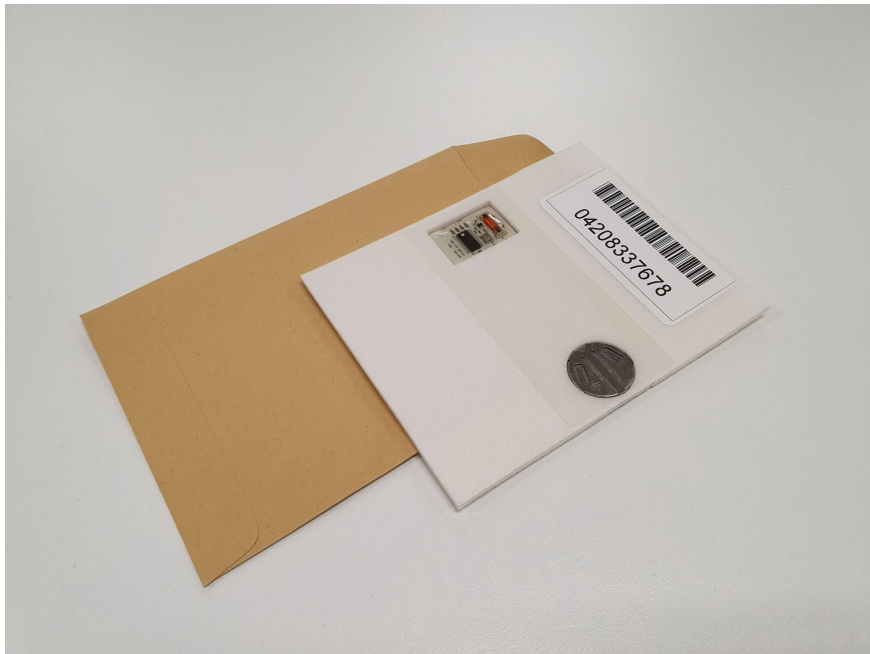


How do I handle this type of RFID tag?



Please note: If you have started to receive test items and want to learn more about receiving and reporting test items check out our video '[Receiving and reporting test items](#)' or the manual [[PDF](#)].

RFID tag



This type of RFID tag is enclosed **within the test item** in its own envelope.



Please note: You should **not open** this envelope!

If you receive a test item with a brown return envelope containing an RFID tag, **please make sure to return it to us!**

The RFID tag is already in a prepaid and pre-addressed envelope. All you have to do is post it into a postbox.



Please note: You do not need to add any stamps on them!